

Festival Pass FAQ

To Redeem an **Online** Festival Pass:

1. After purchase, you should receive an email from Showpass with the subject line “Order confirmation - Your Name”
2. Click on the link in this email after “Watch Here”



PASS TEST

Oct. 22, 2021, 9 p.m.

Watch Here: <https://watch.ffyc.ca/invite/a77775b2-80e4-467b-9390-e9e9719f7707>

[View Purchase](#)

3. After clicking this link, you'll see a page from FFYYC, and you'll be prompted to create an account. Set a password that you'll use to access your films:

The image is a screenshot of a web page for Film Festivals Calgary (FFYYC). At the top, the logo "FFYYC" is displayed in large, bold, white letters, with "FILM FESTIVALS CALGARY" written in smaller white text below it. The main content area has a dark background and contains a "Welcome" message: "Welcome" followed by "Fill out the fields below to finish setting up your account." There are three input fields: "Name" with the placeholder text "Your Name", "E-mail" with the placeholder text "katiwackett@gmail.com", and "Create a Password" with the placeholder text "Create a Password". Each input field has a small "show" icon on the right side. At the bottom of the form is a red button with the text "Create Account".

4. Now you're set to watch any film you like! To access your film library at any time, use the same link found in your order confirmation email. Enjoy the festival!